

OrthoCor™ Active Knee System™

Frequently Asked Questions

Q: What is the cost of the OrthoCor Active Knee System?

A: The retail price of the Active Knee System is \$695.

Q: Is it FDA approved?

A: The OrthoCor Active Knee System is FDA approved for adjunctive use in the palliative treatment of post-operative pain and edema in superficial soft-tissue. It also provides temporary relief of minor muscular and joint aches and pains associated with over-exertion, strains, sprains and arthritis.

Q: Where can I purchase the OrthoCor Active Knee System?

A: Licensed health care practitioners can purchase the OrthoCor Active Knee System can be purchased directly from OrthoCor.

Q: What type of knee pain does the OrthoCor Active Knee System treat?

A: The following conditions have been successfully treated using the OrthoCor Active Knee System: chronic pain, arthritis, swelling, post-operative pain, strains and sprains.

Q: How does PEMF work to reduce the pain and edema?

A: PEMF is a low-level, time varying electromagnetic field that has been proven to effectively reduce pain and edema (swelling) in superficial soft tissue. PEMF helps to activate the body's natural anti-inflammatory and recovery response.

Q: Is the device covered by insurance?

A: The OrthoCor Active Knee System is a direct pay product and is not currently covered by insurance. It is eligible for HSA and Flex.

Q: What are OrthoPods?

A: OrthoPods are single-use treatment packets that activate the PEMF therapy. Each OrthoCor Active Knee System comes with a 15-treatment supply of OrthoPods. Refill OrthoPods can be ordered directly through OrthoCor.

Q: What is the cost of OrthoPod refills?

A: A box of OrthoPod refills costs \$120. Each box contains a 15-treatment supply of OrthoPods. OrthoPod refills can be purchased from OrthoCor Medical for home delivery.

Q: Are there different sizes?

A: The OrthoCor Active Knee System comes in 3 different sizes (Medium, Large and Extra-Large) and can be worn on both the left or right knee.

Q: How do I determine my size?

A: Measure the distance around the center of the knee.

Medium	Large	X-Large
16-18"	18-20"	20-22"

Q: Why do patients need prescriptions to purchase the OrthoCor Active Knee System?

A: The OrthoCor Active Knee System is a Class III medical device and per FDA regulations, it must be sold by or on the order of a licensed health care practitioner.

Q: Does the OrthoCor Active Knee System use batteries?

A: The OrthoCor Active Knee System uses a rechargeable battery and comes with an adapter to recharge.

Q: How long does the therapy last?

A: Each therapy session lasts 2 hours. The device will automatically shut off after the 2-hour therapy has completed.

Q: Can I try it before I buy it?

A: OrthoCor does not offer trials.

Q: What is the warranty?

A: The OrthoCor Active Knee System has a one-year manufacturer's warranty on any defects.

Q: What is the return policy?

A: OrthoCor does not accept returns nor offer refunds for purchased products. However, the OrthoCor Active Knee System has a one-year limited warranty for manufacturing defects.

Q: What are the indications for use?

A: The OrthoCor Active Knee System is indicated for adjunctive use in the palliative treatment of post-operative pain and edema in superficial soft tissue. It is also used to treat patients with minor muscle and joint aches and pain associated with overexertion, strains, sprains, and arthritis.

Q: How do I find out information about ordering?

A: Please email healthcarepro@orthocormedical.com for information about ordering the OrthoCor Active Knee System for your patients or call **877.678.RELIEF (7354)**.